



MESSAGE FROM THE ALLOCATIONS & AGENCY SERVICES COMMITTEE

Last year will be remembered as the year United Way began mobilizing in a concerted way to address growing needs in the inner suburbs: Etobicoke, North York, York, East York and Scarborough

This need first became apparent through our work with social service agencies at the neighbourhood level, and was documented in our comprehensive report, *A Decade of Decline: Poverty and Income Inequality in the City of Toronto in the 1990s*. United Way of Greater Toronto has since implemented a multi-pronged strategy, *Strong Neighbourhoods, Healthy City*. This three-year, \$5 million plan will strengthen existing suburban agencies and develop new services; forge partnerships between community organizations, funders and business; help local organizations improve their capacity and effectiveness; and provide leadership on key community issues.

As part of this strategy, United Way struck a Task Force to address one particular threat to the health of our city: the decline in community access to public space. Traditionally, community groups have used school or City space for educational and recreational activities free of charge. After user fees were introduced in 2000, community use declined by 43%. The Task Force's report, *Opening the Doors: Making the Most of Community Space*, reported that a Boys' and Girls' Club's fees for school space increased from \$0 in 1999 to \$96,000 in 2001, forcing the cancellation of eight after-school programs.

The Task Force's key recommendations included increased partnerships between community groups, the private sector and all levels of government, plus the creation of a provincial Community Use Fund to enable community groups to gain access to space in their local schools. In light of these developments, and continued government restructuring, United Way's role as a core funder and champion of community services has never been more important.

In 2002, United Way invested over \$40.5 million in core funding to our 147 member agencies, an increase of \$1.3 million over 2001. As well, we distributed \$5.1 million to innovative projects and grants, including special gifts from major donors and funds from government for joint community initiatives. We also welcomed two new member agencies in 2002: Birchmount Bluffs Neighbourhood Centre and Doorsteps Neighbourhood Services. Both agencies provide much-needed services in the inner suburbs of the City of Toronto.

United Way of Greater Toronto continues to support innovative projects like 211, Success By 6®, and the Toronto Homeless Community Economic Development program, and provides special grants to help newcomers, abused women and children and the homeless.

We continued our work to strengthen the organizational capacity of agencies through our Program Effectiveness Organizational Development (PEOD) Program, and our new Centennial College program, Board Best Practices. This initiative was developed to enhance the governance practices of board members working in community-based organizations. We also continued our role as public educator and advocate through our deputation to the Romanow Commission on the future of health care in Canada, our involvement in the Toronto City Summit and the Toronto City Summit Alliance.

I've been privileged as Chair of the Allocations and Agency Services Committee to have been involved in these important initiatives, and to see their impact on the lives of Toronto citizens, and on the social fabric of our community.

Francesca Shaw,
Senior Vice President,
Project Office, Retail Markets, CIBC
Chair, Allocations & Agency Services Committee

2002 ALLOCATIONS TO AGENCIES

SCHEDULE OF DISTRIBUTION

PARTNERS

	AMOUNT
Canadian Red Cross - Toronto Region (The)	2,361,846
Labour Community Services of Toronto Inc.	402,768
	2,764,614

MEMBER AGENCY

Community and Neighbourhood Services

519 Church Street Community Centre	119,000
Abrigo Centre	186,250
Agincourt Community Services Association	185,668
Albion Neighbourhood Services	243,198
Bathurst Jewish Community Centre	414,696
Birchmount Bluffs Neighbourhood Centre	75,000
Bloor Information and Life Skills Centre	213,426
Braeburn Neighbourhood Place	199,507
Canadian Centre for Victims of Torture	150,022
Central Neighbourhood House Association	655,592
Centre for Independent Living in Toronto (C.I.L.T.)	132,290
Centre for Information & Community Services	302,087
Centre for Spanish-Speaking Peoples	180,474
Centre Francophone du Toronto Métropolitain	82,716
Chinese Family Services of Ontario	320,000
Christie-Ossington Neighbourhood Centre	79,000
COSTI	510,000
CultureLink	87,000
Davenport Perth Neighbourhood Centre	243,375
Delta Family Resource Centre	90,000
Dixon Hall	475,231
Doorsteps Neighbourhood Services	75,000
Eastview Neighbourhood Community Centre	237,688
Family Service Association of Toronto	3,558,387
Flemingdon Neighbourhood Services	115,761
FoodShare Toronto	195,000
Greek Community of Metropolitan Toronto Inc. Social Service Centre	38,581
Jamaican Canadian Association	153,961
Jane/Finch Community & Family Centre	373,535
Jewish Family and Child Service of Greater Toronto	1,535,801
John Howard Society of Toronto	438,169
Lakeshore Area Multiservice Project (LAMP)	89,698
Malvern Family Resource Centre	202,011
Miles Nadal JCC	101,412
Native Canadian Centre of Toronto	192,150
Native Child and Family Services of Toronto	276,600
Neighbourhood Centre	53,966
North York Community House	248,900
Northwood Neighbourhood Services	136,016
Parkdale Community Information Centre	85,332
P.O.I.N.T. Inc. (People and Organizations in North Toronto)	86,766
S.E.A.S. Centre	123,489
South Asian Family Support Services	58,779
St. Christopher House	593,147
St. Stephen's Community House	398,960
Syme-Woolner Neighbourhood and Family Centre	126,500
Thornccliffe Neighbourhood Office	193,983

2002 ALLOCATIONS TO AGENCIES

SCHEDULE OF DISTRIBUTION

	AMOUNT
Toronto Association for Community Living	665,546
Toronto Chinese Community Services Association	135,715
Tropicana Community Services Organization	207,193
University Settlement Recreation Centre	284,571
Vietnamese Association, Toronto	37,252
Warden Woods Community Centre	361,960
West Hill Community Services	169,151
West Scarborough Neighbourhood Community Centre	345,445
WoodGreen Community Centre of Toronto	490,251
YMCA of Greater Toronto	1,037,138
	18,368,346
Crisis, Homeless and Shelter Services	
Anishnawbe Health Toronto	146,003
Distress Centres of Toronto	254,368
Good Neighbours' Club (The)	148,016
Homes First Society	77,500
Horizons for Youth	100,000
NA-ME-RES (Native Men's Residence)	125,682
Second Base (Scarborough) Youth Shelter	70,000
Toronto Community Hostel	177,953
Transition House Inc.	46,523
Youth Without Shelter	103,930
	1,249,975
Children and Youth Services	
Aisling Discoveries Child and Family Centre	84,200
Big Brothers of Toronto Big Sisters of Toronto	332,606
Bond Street Nursery School	144,607
Crèche Child and Family Centre (The)	143,344
Delisle Youth Services	189,234
Dovercourt Boys' and Girls' Club	252,456
East Scarborough Boys' and Girls' Club	353,297
Family Day Care Services	359,293
Hincks-Dellcrest Centre (The)	244,419
Jessie's Centre for Teenagers Inc.	208,253
Macaulay Child Development Centre (The)	341,585
Scouts Canada Greater Toronto Region	350,000
St. Alban's Boys' & Girls' Club	249,700
Yorktown Child and Family Centre	92,000
Youth Assisting Youth	128,825
YOUTHLINK	527,643
	4,001,462
Employment, Training and Literacy Services	
A.C.C.E.S.	92,576
Community MicroSkills Development Centre	115,000
JobStart	124,923
JVS of Greater Toronto	432,974
Skills for Change	223,246
Times Change Women's Employment Service	115,468
Toronto East End Literacy Project	50,000
	1,154,187

2002 ALLOCATIONS TO AGENCIES

SCHEDULE OF DISTRIBUTION

Health Related Services	AMOUNT
Canadian Hearing Society/Central Region	531,901
Canadian Mental Health Association-Metro	504,123
Canadian National Institute for the Blind	945,000
Epilepsy Toronto	179,254
Hong Fook Mental Health Association	187,284
Multiple Sclerosis Society of Canada Toronto Chapter	126,000
Ontario March of Dimes	250,521
Planned Parenthood of Toronto	147,221
St. John Ambulance Toronto	210,820
VHA Home HealthCare	913,365
Victorian Order of Nurses Toronto - York Region Branch	51,562

4,047,051

Seniors' Services

Baycrest Centre for Geriatric Care	310,079
Bernard Betel Centre for Creative Living	143,080
Call-A-Service Inc./Harmony Hall Centre for Seniors	110,686
Central & Northern Etobicoke Home Support Services	74,256
Carefirst Seniors and Community Services Association	257,997
Circle of Home Care Services (Toronto)	172,971
Community Care East York	144,901
Downsview Services to Seniors Inc.	62,592
Etobicoke Services for Seniors	120,550
Humber Community Seniors' Services Inc.	56,109
Mid-Toronto Community Services Inc.	117,524
North York Seniors Centre	165,903
Scarborough Support Services for the Elderly Inc.	142,986
Second Mile Club of Toronto	148,169
Senior Link	148,314
Senior Peoples' Resources in North Toronto Inc. (SPRINT)	96,314
St. Clair West Services for Seniors	130,001
Storefront Humber Inc.	83,901
Sunshine Centres for Seniors	49,177
West Toronto Support Services	46,300

2,581,810

Women's Services

Barbra Schlifer Commemorative Clinic	143,467
Education Wife Assault	149,888
Elizabeth Fry Society of Toronto	436,865
Emily Stowe Shelter for Women	111,509
Ernestine's Women's Shelter	222,993
Interval House Inc.	180,948
Nellie's	160,242
North York Women's Shelter	174,520
Opportunity for Advancement	261,172
Redwood Shelter for Abused Women	115,000
Rexdale Women's Centre	189,707
Riverdale Immigrant Women's Centre	18,051
Sistering-A Woman's Place	235,353
Women's Habitat of Etobicoke	268,375
Working Women Community Centre	220,575
Yorktown Shelter for Women	100,350
YWCA of Greater Toronto	1,076,967

4,065,982

2002 ALLOCATIONS TO AGENCIES

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Community Advocacy and Planning		AMOUNT
Canadian Council on Social Development		48,789
Community Information Toronto		647,605
Community Social Planning Council of Toronto		587,703
Ontario Council of Agencies Serving Immigrants		96,125
Self-Help Resource Centre of Greater Toronto		71,500
Toronto Jewish Free Loan Cassa		57,040
UJA Federation of Greater Toronto		45,701
Volunteer Centre of Toronto		196,016
		1,750,479
Special Grant: Toronto Kiwanis Boys and Girls Clubs		217,000
United Way/Centraide Canada		370,000
Total Allocations to United Way Agencies and Partners		40,570,906
Multi-Agency Partnership Project Grants		
North York Community House		17,000
– Community on the Move	62,950	Eastview Neighbourhood Community Centre 10,000
Community MicroSkills Development Centre		FoodShare Toronto 17,000
– Dixon-Kipling Multiservice Partnership	63,500	Fred Victor Centre 13,000
Delta Family Resource Centre		Good Neighbours' Club (The) 7,000
– Duncanwoods	57,875	Good Shepherd Centre 12,000
Lakeshore Area Multiservice Project (LAMP)		John Howard Society of Toronto 10,000
– East Mall-Rathburn Initiative	31,750	Kensington Youth Theatre & Employment Skills Program (KYTES) 20,403
Warden Woods Community Centre		NA-ME-RES (Native Men's Residence) 15,000
– Kids and Families in Transition	57,000	Native Canadian Centre of Toronto 15,000
St. Clair West Services for Seniors		Native Child and Family Services of Toronto 15,000
– York Break Down the Barriers for Seniors	59,565	Nellie's 10,530
Success By 6® Grants		Open Door Centre and Rooms Registry Service 15,000
Action for Children Today and Tomorrow	75,000	Parkdale Community Health Centre 15,000
Agincourt Community Services Association	101,446	Parkdale Golden Age Foundation 10,000
Aisling Discoveries Child and Family Centre	99,060	Scarborough Housing Help 8,200
Better Beginnings - NOW/		Second Base (Scarborough) Youth Shelter 15,000
Building Brighter Futures	74,080	Senior Link 10,000
Cliffcrest Community Centre	64,000	Sistering-A Woman's Place 17,000
College-Montrose Children's Place	80,760	St. Christopher House 25,000
Crèche Child and Family Centre (The)	100,000	St. John the Compassionate Mission 10,000
Etobicoke Brighter Futures Coalition (The)	110,000	St. Stephen's Community House 15,000
Growing Up Healthy Downtown	50,000	Stop 103 5,000
Jane/Finch Community & Family Centre	100,000	Street Health Community Nursing Foundation 14,252
Jessie's Centre for Teenagers Inc.	100,000	Syme-Woolner Neighbourhood and Family Centre 11,000
Native Child and Family Services of Toronto	52,410	Toronto Christian Resource Centre 12,000
North York Community House/Lawrence		Toronto Friendship Centre (The) 12,000
Heights Community Health Centre	75,000	Toronto People with AIDS Foundation 12,000
Rexdale Women's Centre	75,000	University Settlement Recreation Centre 15,000
Scadding Court Community Centre	74,510	Warden Woods Community Centre 13,000
Warden Woods Community Centre	68,000	West Hill Community Services 13,000
Yorktown Child and Family Centre	100,388	Windfall Clothing Service 8,000
Winter Relief Grants		Wychwood Open Door Drop In Centre 12,765
519 Church Street Community Centre	13,000	YOUTHLINK 15,000
Agincourt Community Services Association	13,000	YWCA of Greater Toronto 15,000
Anishnawbe Health Toronto	15,000	Yonge Street Mission 12,000
Central Neighbourhood House Association	15,000	
Christie-Ossington Neighbourhood Centre	15,000	
Community Resources Consultants of Toronto	10,000	
Connect Information Post	10,000	

These amounts include support for the Winter Relief program, made available through special gifts from donors

2002 ALLOCATIONS TO AGENCIES

SCHEDULE OF DISTRIBUTION

Freedom from Violence Grants AMOUNT

Aisling Discoveries Child and Family Centre	18,700
Arab Community Centre of Toronto	7,500
Elsbeth Heyworth Centre for Women	25,000
Hong Fook Mental Health Association	25,000
Jewish Family and Child Service of Greater Toronto	24,650
Latin American Coalition to End Violence Against Women and Children (LACEV)	16,400
Le Centre des Jeunes Francophones de Toronto	20,000
Native Women's Resource Centre	24,493
Scarborough Women's Centre	24,500
Woman Abuse Council of Toronto	55,000
Women's Habitat of Etobicoke	25,000
Working Women Community Centre	15,000

Newcomer Grants

Abrigo Centre	10,000
Access Alliance Multicultural Community Health Centre	22,500
Afghan Women's Organization	18,000
Bangladeshi Canadian Community Services	10,000
Community Information Toronto	18,000
Conflict Mediation Services of Downsview	23,000
COSTI	35,862
Davenport Perth Neighbourhood Centre	22,100
For Youth Initiative	22,500
Lakeshore Area Multiservice Project (LAMP)	20,000
Scadding Court Community Centre	12,708
Senior Link	21,700
Somali Youth Association of Toronto (SOYAT)	15,000
South Asian Family Support Services	22,100
St. Stephen's Community House	7,222
Toronto Kiwanis Boys and Girls Clubs	8,000
York Community Services	11,769

Toronto Homeless Community Economic Development Program AMOUNT

Dixon Hall – The Mill Centre	110,000
Eva's Phoenix – Phoenix Print Shop	87,500
FoodShare Toronto – Urban Farm	110,000
Ontario Council of Alternative Businesses – Out of this World Café	70,000
Ontario Council of Alternative Businesses – Parkdale Green Thumb Enterprise	110,000
Sistering – A Woman's Place – Inspirations	105,000
SKETCH – Sketch Connections	101,000
Somali Women and Children's Support Network – Haween Enterprises	100,300
WoodGreen Community Centre of Toronto and Riverdale Community Business Centre – Set Monkeys	85,400
Working Skills Centre – WSC Logistics	109,982

The Toronto Homeless Community Economic Development Program is a unique collaboration funded by the federal, provincial and municipal governments and United Way of Greater Toronto

Harm Reduction Program

Dixon Hall	63,300
St. Stephen's Community House	57,833
WoodGreen Community Centre of Toronto	65,000

Innovation Grants/Emerging Needs and Special Projects

Davenport Perth Neighbourhood Centre	8,000
Eva's Phoenix	50,000
Jessie's Centre for Teenagers Inc.	40,000

