



REPORT FROM ALLOCATIONS & AGENCY SERVICES

The gap between people who are well off in the City of Toronto and those living in poverty has widened dramatically over the past decade.

Community agencies struggle to meet a growing need for services in the face of shifting government priorities and funding reductions. The demands on funders such as the United Way — the largest source of non-governmental funding in Toronto — has never been greater.

Thanks to a record-breaking Campaign, in 2001 we were able to welcome five new member agencies that provide critical services to children, newcomers and the homeless into the United Way Family — Aisling Discoveries Child and Family Centre, Christie Ossington Neighbourhood Centre, CultureLink, South Asian Family Support Services, and Yorktown Child and Family Centre. This is only the second time in the past 10 years that such a large number of agencies were admitted in a single year.

Through comprehensive research, our network of front line agencies, and our focus on key funding priorities, we ensure that United Way funding goes to effective agencies and programs. United Way also invested over \$39.2 million in core funding to our member agencies, an increase of \$3.1 million over 2000. As well, we invested \$3.8 million in innovative projects and grants.

Since 1996, we have also leveraged \$5.6 million through funding partnerships, foundation grants and special gifts from major donors. New initiatives included support for the construction of 70 new units of affordable housing for the homeless, the launch of 17 Success By 6® early intervention projects for young children, and a mentoring program for foreign-trained professionals.

United Way continued its role as a public educator and advocate on critical social issues. In November 2001, we released *A Commitment to Care: Community Support Services for Seniors*, and became an important voice in raising concern about the risks facing seniors and the community agencies that serve them.

United Way's leadership in finding innovative responses to community needs was also demonstrated with the CRTC approval of a 211 telephone line. Together with our partner Community Information Toronto, United Way will launch the first 211 service in Canada simply by calling one number — 211 — anyone in Toronto will be able to access information on the community services they need.

As both a member of the Board of Trustees and Chair of United Way's Allocations and Agency Services Committee, I have the unique opportunity to see the outstanding success of our fundraising efforts, and the impact this funding has in strengthening neighbourhoods and communities. The agencies, programs, and services that are sustained by United Way's annual campaign are making a tremendous difference in people's lives in every corner of the city.

KEVIN GARLAND,
Executive Director,
Canadian Opera Company,
Chair, Allocations & Agency Services

2001 ALLOCATIONS TO AGENCIES

SCHEDULE OF DISTRIBUTION

PARTNERS	AMOUNT
Canadian Red Cross - Toronto Region (The)	2,128,846
Labour Community Services of Toronto Inc.	424,000
	2,552,846

MEMBER AGENCY

Community and Neighbourhood Services

519 Church Street Community Centre	119,000
Abrigo Centre	167,000
Agincourt Community Services Association	171,638
Albion Neighbourhood Services	195,198
Bathurst Jewish Community Centre	384,696
Bloor Information and Life Skills Centre	213,426
Miles Nadal JCC	101,412
Braeburn Neighbourhood Place	199,507
Canadian Centre for Victims of Torture	150,022
Central Neighbourhood House Association	606,249
Centre for Independent Living in Toronto (C.I.L.T.) Inc.	138,960
Centre for Information & Community Services	302,087
Centre for Spanish-Speaking Peoples	135,474
Centre Francophone du Toronto Métropolitain	78,716
Chinese Family Services of Ontario	320,000
Christie Ossington Neighbourhood Centre	60,000
COSTI	492,326
CultureLink	65,000
Davenport Perth Neighbourhood Centre	218,930
Dixon Hall	455,231
Eastview Neighbourhood Community Centre	212,988
Family Service Association of Toronto	3,503,387
Flemingdon Neighbourhood Services	88,761
FoodShare Toronto	195,000
Greek Community of Metropolitan Toronto Inc. Social Service Centre	34,181
Jamaican Canadian Association	153,961
Jane/Finch Community & Family Centre	373,535
Jewish Family and Child Service of Greater Toronto	1,535,801
John Howard Society of Toronto	438,169
Lakeshore Area Multiservice Project (LAMP)	89,698
Malvern Family Resource Centre	142,011
Native Canadian Centre of Toronto	162,150
Native Child and Family Services of Toronto	240,000
Neighbourhood Centre	86,716
North York Community House	218,900
Northwood Neighbourhood Services	101,016
Parkdale Community Information Centre	94,407
P.O.I.N.T. Inc. (People and Organizations in North Toronto)	86,766

SCHEDULE OF DISTRIBUTION

	AMOUNT
South Asian Family Support Services	58,779
S.E.A.S. Centre	123,489
St. Christopher House	593,147
St. Stephen's Community House	376,960
Syme-Woolner Neighbourhood and Family Centre	126,500
Thorncliffe Neighbourhood Office	208,983
Toronto Association for Community Living	665,546
Toronto Chinese Community Services Association	127,715
Tropicana Community Services Organization	207,193
University Settlement Recreation Centre	284,571
Vietnamese Association, Toronto	132,538
Warden Woods Community Centre	326,035
West Hill Community Services	169,151
West Scarborough Neighbourhood Community Centre	301,489
WoodGreen Community Centre of Toronto	490,251
YMCA of Greater Toronto	1,037,138
	17,561,804

Crisis, Homeless and Shelter Services

Anishnawbe Health Toronto	139,802
Distress Centres of Toronto	254,368
Good Neighbours' Club (The)	143,016
Homes First Society	120,000
Horizons for Youth	80,000
NA-ME-RES (Native Men's Residence)	85,682
Second Base (Scarborough) Youth Shelter	70,000
Toronto Community Hostel	177,953
Transition House Inc.	46,523
Youth Without Shelter	103,930
	1,221,274

Children and Youth Services

Aisling Discoveries Child and Family Centre	58,000
Big Brothers of Toronto	282,606
Bond Street Nursery School	85,155
Boys and Girls Club of Downtown Toronto	54,360
Crèche Child and Family Centre (The)	94,000
Delisle Youth Services	189,234
Delta Family Resource Centre	90,000
Dovercourt Boys' and Girls' Club	252,456
East Scarborough Boys' and Girls' Club	353,297
Family Day Care Services	359,293
Hincks-Dellcrest Centre (The)	214,419
Jessie's Centre for Teenagers Inc.	208,253
Macaulay Child Development Centre (The)	304,263

SCHEDULE OF DISTRIBUTION

Children and Youth Services (CONTINUED)

AMOUNT

Scouts Canada Greater Toronto Region	350,000
St. Alban's Boys' & Girls' Club	241,000
Victoria Day Care and Family Services	36,213
Yorktown Child and Family Centre	60,000
Youth Assisting Youth	128,825
YOUTHLINK	527,643
	3,889,017

Employment, Training and Literacy Services

A.C.C.E.S.	92,576
Community MicroSkills Development Centre	135,000
JobStart	124,723
JVS of Greater Toronto	432,974
Skills for Change	149,913
Times Change Women's Employment Service	88,325
Toronto East End Literacy Project	50,000
	1,073,511

Health and Rehabilitation Services

Canadian Hearing Society/Central Region	531,901
Canadian Mental Health Association-Metro	479,123
Canadian National Institute for the Blind	900,000
Epilepsy Toronto	171,454
Hong Fook Mental Health Association	187,284
Multiple Sclerosis Society of Canada Toronto Chapter	126,000
Ontario March of Dimes	250,521
Planned Parenthood of Toronto	152,221
St. John Ambulance, Toronto Branch	316,231
VHA Home HealthCare	893,365
Victorian Order of Nurses Toronto - York Region Branch	55,464
	4,063,564

Seniors' Services

Baycrest Centre for Geriatric Care	320,079
Bernard Betel Centre for Creative Living	143,080
Call-A-Service Inc./Harmony Hall Centre for Seniors	104,686
Central & Northern Etobicoke Home Support Services	74,256
Carefirst Seniors and Community Services Association	257,997
Circle of Home Care Services (Toronto)	150,971
Community Care East York	144,901
Etobicoke Services for Seniors	120,550
Downsview Services to Seniors Inc.	62,592
Humber Community Seniors' Services Inc.	56,109
Mid-Toronto Community Services Inc.	113,399
North York Seniors Centre	165,903
Scarborough Support Services for the Elderly Inc.	127,986

SCHEDULE OF DISTRIBUTION

	AMOUNT
Second Mile Club of Toronto	129,169
Senior Link	143,314
Senior Peoples' Resources in North Toronto Inc. (SPRINT)	64,314
St. Clair West Services for Seniors	90,001
Storefront Humber Inc.	83,901
Sunshine Centres for Seniors	49,177
West Toronto Support Services	22,825
	2,425,210
<i>Women's Services</i>	
Barbra Schlifer Commemorative Clinic	116,812
Education Wife Assault	149,888
Elizabeth Fry Society of Toronto	403,520
Emily Stowe Shelter for Women	111,509
Ernestine's Women's Shelter	182,421
Interval House Inc.	180,948
Nellie's	140,242
North York Women's Shelter	167,520
Opportunity for Advancement	221,172
Redwood Shelter for Abused Women	95,000
Rexdale Women's Centre	189,707
Riverdale Immigrant Women's Centre	72,204
Sistering-A Woman's Place	235,353
Women In Transition	141,552
Women's Habitat of Etobicoke	254,092
Working Women Community Centre	220,575
Yorktown Shelter for Women	79,350
YWCA of Greater Toronto	1,066,967
	4,028,832
<i>Community Advocacy and Planning</i>	
Canadian Council on Social Development	110,789
Community Information Toronto	647,605
Community Social Planning Council of Toronto	628,002
Ontario Council of Agencies Serving Immigrants	96,125
Self-Help Resource Centre of Greater Toronto	50,000
Toronto Jewish Free Loan Cassa	57,040
UJA Federation of Greater Toronto	45,701
Volunteer Centre of Toronto	196,016
	1,831,278
Special Grant: Toronto Kiwanis Boys and Girls Clubs	209,185
United Way/Centraide Canada	354,000
Total Allocations to United Way Agencies and Partners	39,210,521

Photograph by T. Asmoucha



Pictured right: (L-R) United Way President Anne Golden, Justice Rosalie Silberman Abella and United Way Board Chair Jennifer Lynn at the leading Women Event.

SCHEDULE OF DISTRIBUTION

SUCCESS BY 6® GRANTS

Action for Children Today and Tomorrow	37,500
Agincourt Community Services Association	101,446
Aisling Discoveries Child and Family Centre	99,060
Better Beginnings	
NOW/Building Brighter Futures	37,040
Cliffcrest Community Centre	32,000
College-Montrose Children's Place	80,760
Crèche Child and Family Centre (The)	100,000
Etobicoke Brighter Futures Coalition (The)	110,000
Growing Up Healthy Downtown	25,000
Jane/Finch Community & Family Centre	100,000
Jessie's Centre for Teenagers Inc.	100,000
Native Child and Family Services of Toronto	26,205
North York Community House/ Lawrence Heights Community Health Centre	37,500
Rexdale Women's Centre	37,500
Scadding Court Community Centre	37,255
Warden Woods Community Centre	34,000
Yorktown Child and Family Centre	100,388

WINTER RELIEF GRANTS

519 Church Street Community Centre	13,000
Agincourt Community Services Association	13,000
Anishnawbe Health Toronto	25,000
Central Neighbourhood House Association	15,000
Christie Ossington Neighbourhood Centre	15,000
Community Mental Health Centre	
North York East	15,000
Community Resources Consultants of Toronto	10,000
Connect Information Post	11,000
Dixon Hall	20,000
Eastview Neighbourhood Community Centre	13,000
Eva's Initiatives	18,000
FoodShare Toronto	25,000
Fred Victor Centre	16,000
Good Neighbours' Club (The)	7,000
Good Shepherd Centre	12,000
Horizons for Youth	18,000

John Howard Society of Toronto	10,000
Kensington Youth Theatre & Employment Skills Program (KYTES)	24,000
NA-ME-RES (Native Men's Residence)	18,000
Native Canadian Centre of Toronto	18,000
Native Child and Family Services of Toronto	17,000
Neighbourhood Information Post	10,000
Open Door Centre and Rooms	
Registry Service	20,000
Parkdale Activity-Recreation Centre (PARC)	20,000
Parkdale Community Health Centre	15,000
Parkdale Golden Age Foundation	10,000
Second Base (Scarborough) Youth Shelter	15,000
Senior Link	10,000
Sistering-A Woman's Place	20,000
St. Christopher House	25,000
St. John the Compassionate Mission	12,000
St. Stephen's Community House	16,000
Street Health Community	
Nursing Foundation	20,000
Syme-Woolner Neighbourhood and Family Centre	11,000
Toronto Christian Resource Centre	12,000
Toronto Friendship Centre (The)	17,500
Toronto People with AIDS Foundation	10,000
Turning Point Youth Services	12,000
University Settlement Recreation Centre	20,000
Wychwood Open Door Drop In Centre	15,000
YOUTHLINK	18,000
YWCA of Greater Toronto	15,000
Yonge Street Mission	12,500

Additional support for the Winter Relief program is made available through special gifts from donors

FREEDOM FROM VIOLENCE GRANTS

Albion Neighbourhood Services	19,000
Central Neighbourhood House Association	25,000
Centre for Information and Community Services	23,900

The 2001 United Way Blossom Ball was a resounding success, thanks to the support of volunteers like Blossom Ball Honourary Chair Irene So (I) who received a special plaque from Judith John, United Way of Greater Toronto Vice President, Marketing and Communications, and gala Co-Chairs Sharifa Khan and David Poon. More than 800 guests attended the Blossom Ball on June 9 at the Westin Harbour Castle.



SCHEDULE OF DISTRIBUTION

Dixon Hall	21,593	FoodShare Toronto	110,000
Flemingdon Neighbourhood Services	20,110	Ontario Council of Alternative Businesses (OCAB)/Out of this World Café	109,900
Le Regroupement des Jeunes Filles		Ontario Council of Alternative Businesses (OCAB)/Parkdale Economic Resource Committee	102,523
Francophones de Toronto	19,987	Sistering-A Woman's Place/Inspirations	125,000
METRAC (Metropolitan Action Committee on Violence Against Women and Children)	10,000	SKETCH	110,000
North York Community House	21,600	Somali Women and Children's Support Network	31,100
Ontario Association of the Deaf	25,000	WoodGreen Community Centre of Toronto/Riverdale Community Business Centre	95,000
Redwood Shelter for Abused Women	25,000	Working Skills Centre	85,000
Scarborough Women's Centre	25,000	YOUTHLINK	55,000
St. Alban's Boys' and Girls' Club	11,608		
Woman Abuse Council of Toronto	55,000		
YWCA of Greater Toronto	20,000		

NEWCOMER GRANTS

Association of Women of India in Canada	25,000
Big Sisters of Toronto	25,000
Canadian Mental Health Association - Metro	25,000
Canadian Tamil Youth Development Centre	25,000
Carefirst Seniors and Community Services Association	25,000
Central Toronto Youth Services	23,746
For Youth Initiative	25,000
Malvern Family Resource Centre	10,000
Midaynta Association of Somali Service Agencies	24,900
Multilingual Community Interpreter Services	25,000
Opportunity For Advancement	16,400
South Asian Women's Centre	24,000
St. Paul's L'Amoreaux Seniors' Centre	25,000
Stonagate Community Health Centre	25,000
York West Senior Citizens Centre	13,000

TORONTO HOMELESS COMMUNITY ECONOMIC DEVELOPMENT PROGRAM

All-A-Board Youth Ventures Inc.	109,650
Dixon Hall	109,996
Eva's Phoenix	55,000

The Toronto Homeless Community Economic Development Program is a unique collaboration funded by the federal, provincial and municipal governments and United Way of Greater Toronto

HARM REDUCTION PROGRAM

Dixon Hall	63,300
St. Stephen's Community House	57,833
WoodGreen Community Centre of Toronto	65,000

INNOVATION GRANTS/EMERGING NEEDS AND SPECIAL PROJECTS

Big Brothers of Toronto	30,000
Jessie's Centre for Teenagers Inc.	40,000
YWCA of Greater Toronto	33,200